

## Quality Policy Statement

Car Park Services (CPS) is proud of its reputation for quality and is fully committed to the provision of the highest standards of customer service and the need for continuous improvement in the provision of its services.

Through the ongoing development of its people and the implementation of effective systems and operational procedures CPS shall ensure the needs and expectations of its customers, suppliers and other interested parties are not only met, but exceeded.

CPS shall ensure this policy is communicated and understood at all levels within its organisation and that the resulting Quality Management System including this Policy and supporting Quality Objectives will be regularly reviewed to ensure its continuing suitability and effectiveness.

CPS is committed to supplying quality services which meet the specification and requirements of its customers and any other applicable industry requirements. The company is also committed to the concept of continual improvement and has established appropriate quality objectives which will help to drive continual improvement.

In order to verify its ongoing commitment to quality and continuous improvement CPS has developed and implemented an effective Quality Management System to comply with the requirements of ISO 9001:2015 and all relevant statutory and legislative requirements.

The company's Quality Policy is communicated to its employees and to those working on behalf of the organisation and copies are available to the public on request.

**Catherine McHugh**  
**Managing Director**